

#### Discover the adults-only opulence of the Iberostar Beachfront Resorts luxury category, with a beachfront setting that exudes elegance.

Meet our improvement of the entire Customer Experience process. From our Grand Experience Team, service professionals trained exclusively to be responsible for offering an unparalleled level of care and luxury, to the enhancement of our shows and activities, and the enrichment of the Grand gastronomic experience.

# **Grand Experience Food & Beverage**

- Mixology bar carts
- Signature cocktails
- · Enhancement of the Tequila and Mezcal offer
- Access to snacks in the Lobby
- Improved all-inclusive wine list
- New Signature restaurant "Casa de la Playa" at Iberostar Grand Bávaro
- The Grand Cellar at Iberostar Grand Paraíso and Iberostar Grand Bavaro (\$) - an exclusive cellar with more than 200 wines imported from the most prestigious world wine regions\*

\*Forecasted opening at Iberostar Grand Rose Hall in 2024

## **Grand Experience Entertainment**

### **Thematic Nights & Shows**

- Local Connection Night
- Mistik Experience
- White Party
- Stars Under The Stars
- Grand Gala Night
- Retro night
- Latin night

Names subject to change.



#### **Daytime Entertainment**

- New activities and interactive games
  with Starfriends
- TLC Workshops "Taste, Learn & Create" activities/workshops with a local touch of each destination:
- Artisanal Chocolate & Local Spirits
- Local Gastronomy
- Sustainable Fishing
- New sports activities with personal trainerAqua pole
- Aqua kickboxing
- Aqua stretching
- Fluid ball



# **Grand Experience Team**

- Grand Experience Team Applicable to "Suites Categories"
- Grand Experience Team with Butler Service Applicable to "Upper Suites Categories"

## **Suites Categories**

- **Iberostar Grand Bavaro (DR):** Suite, Suite Accessible Room, Upper Floor Suite, Lake View Suite.
- **Iberostar Grand Paraiso (MX):** Suite, Accessible Suite, Promo Suite, Upper Floor Suite, Pool View Suite.
- **Iberostar Grand Rose Hall (JAM):** Suite, Accessible Suite, Tropical View Suite, Pool View Suite, Ocean View Suite.

### **Upper Suites Categories**

- Iberostar Grand Bavaro (DR): Ocean View Suite Butler Service, Swim-out Butler Suite, Near Beach Butler Service Suite, Ocean Front Butler Service Suite.
- **Iberostar Grand Paraiso (MX):** Oceanfront Butler Suite, Romance Villa with Private Pool & Butler Service, Panoramic Oceanfront Butler Suite, Oceanfront Butler Corner Suite, Oceanfront Butler Penthouse Suite.
- **Iberostar Grand Rose Hall (JAM):** Swim-out Butler Suite, Oceanfront Butler Suite, Oceanfront Butler Suite, Presidential Butler Suite.